



Arrival Checklist

BEFORE ARRIVAL:

- Updated Settlement Plan submitted to AURA
- Temporary housing ready
- Double-check itinerary
- Watch AURA's "Arrival" video

ENSURE THE SPONSORED REFUGEES HAVE:

- Address to provide at the airport (for PR cards)
- Cell phone numbers for airport contacts

ARRIVAL DAY:

- Check flight status online
- Welcome sign
- Warm clothing (if required)
- Snacks for possible long wait
- Plan transportation from airport to home (car seats? space for luggage?)
- Confirm with AURA after they have arrived (quick email or message is fine, photos welcome!)

IMPORTANT DOCUMENTS RECEIVED AT AIRPORT:

- Confirmation of Permanent Residence
- Interim Federal Health Program Certificate of Eligibility
- Social Insurance Number (if Service Canada kiosk is open)
- Single Journey Travel Document or Passport

ARRIVING TO TEMPORARY HOME, ENSURE:

- Food staples and first meals
- Internet access
- Basic household orientation
- An emergency number
- Let them rest, arrange a time to return

OTHER (ADD YOUR OWN):

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